



You need support? We are there for you!

Next Trainings

June 17-19, 2019
Frankfurt (Main), Germany

Oct 07-09, 2019
Boston, MA, USA

Meet us at

Sep 18-19, 2019 | USP
Bioassay Workshop,
Rockville, MD, USA

Sep 25-27, 2019 | BEBPA,
Prague, Czech Republic

Latest Release

PLA 3.0.4 SR6 (build 762) |
Sep 2018

Biological Assay Package 26
(build 1031) | March 2019

Dear Max,

Did you know that all PLA users have access to our support portal? Even if your support contract is not active, you can get "1st level support" with a target response time of 5 business days.

1st level support means technical support and installation support. When you have an active support contract, you will enjoy the entire range of benefits ([see all benefits here](#)) including 2nd level support. This includes statistical and other scientific support by a team of biostatisticians and (bio-) chemists. You will benefit from priority support and a much shorter target response time (1 business day).

We have a user-friendly ticketing system (support portal, please use this link: support.bioassay.de) that helps us to work on your support requests quick and effectively, making sure you get your answer within a short period. [Learn more](#) about our support portal.

Besides, we know that nearly every user can simplify and speed up their daily workload by getting more familiar with our software. To support you to work smarter, we offer our PLA 3.0 Open Trainings. The next open training will take place in Frankfurt am Main, Germany in a couple of weeks and there are still seats available!

If you have any further questions, please contact Tanja Farrenkopf, our Sales Manager, via [email](#).

Mathias von Gellhorn
Marketing Manager

Stegmann Systems GmbH, Raiffeisenstr. 2, 63110 Rodgau, Germany
Phone: +49 (6106) 77010-0, Fax: +49 (6106) 77010-190
[Website Stegmann Systems](#)

Meet us at

- 8th USP Bioassay Workshop,
2019/09/18-19 | Rockville, MD, USA
- BEBPA | 12th Annual EUR Bioassay Conference
2019/09/25-27 | Prague, Czech Republic
- 11th Annual Immunogenicity and Bioassay summit
2019/10/15-18 | Washington, DC, USA

If you wish to talk with one of our representatives, please contact: Tanja Farrenkopf, Sales Manager, by [mail](#).

Trainings Calender

- June 17-19, Frankfurt, Germany – Booking open
 - June 17-18: PLA 3.0 Super User Training
 - June 19: PLA 3.0 Advanced Analysis Workshop
- October 07-09, Boston, MA, USA – Booking open - Early bird available until August 23
 - October 07-08: PLA 3.0 Super User Training
 - October 09: PLA 3.0 Advanced Analysis Workshop

Corporate Training

Are you interested in a corporate in-house training? Please contact us via [mail](#) or visit our [website](#).

Latest Releases

PLA 3.0.4 SR6 (build 762)

Released: 2018/09/28

PLA 3.0.4 includes Biological Assay Package 23

Biological Assay Package 26 (build 1031)

Released: 2019/03/30

[Download](#)

Add-ons for PLA 3.0

PLA is an extensible platform. The user has several options to customize this platform and extend its functionality with add-ons. Go to [Add-Ons Overview](#).



STEGMANN SYSTEMS GmbH
Raiffeisenstr. 2 // C1, C2
63110 Rodgau, Germany
Fon: + 49 6106 77010 - 0
Fax: + 49 6106 77010 - 190

[Mail us](#)
[Website](#)

Commercial Register/Handelsregister Offenbach, HRB 43033
CEO/Geschäftsführer: Dr. Ralf Stegmann

[Imprint](#)
[Privacy Statement](#)

[Click here](#) - if you don't want to receive our newsletters anymore.