



Support contract benefits

Next Trainings

May 18-20, 2020 | Boston,
MA, USA

June 15-17, 2020 |
Frankfurt am Main,
Germany

Meet us at

2020 US Bioassay
Conference | March 25-27,
2020 | Seattle, WA, USA

April 26-28, 2020 | CASSS
Bioassays 2020 |
Gaithersburg, USA

Latest Release

PLA 3.0 - Biological Assay
Package 26 SR1 (build 1043)
| May 2019

PLA 2.1 (build 605 SR1) |
Sep 2019

Dear Max,

What do you think support for a biostatistical analysis software should comprise? Does it start with installation support and ends with technical support? We don't think so.

We have therefore established the PLA Support Contract. Every purchased PLA product comes with an initial PLA Support Contract for the first 12 months. Our Support Contract includes inhouse statistical and scientific support by a team of mathematicians, biostatisticians and (bio-)chemists. Their target response time is one business day.

Besides this, an active PLA Support Contract entitles you to get free updates and upgrades to your licensed products. This includes updates and upgrades to PLA itself, but also to add-ons such as Bioassay Packages and Data Acquisition Modules.

By default, the Support Contract does not extend automatically but before it expires, we will contact you with a quote for its renewal. If you let the Support Contract expire, the benefits above are no longer available.

[Read more](#) about our PLA Support Contract.

If you have any further questions, please contact our Sales Manager Tanja Farrenkopf via [email](#).

Best regards
Mathias von Gellhorn
Marketing Manager

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Meet us at

- 2020 US Bioassay Conference,
March 25-27, 2020 | Seattle, WA, USA
- CASSS Bioassays 2020,
April 26-28, 2020 | Gaithersburg, USA
- 2020 EUR Bioassay Conference,
September 23-25, 2020 | Rome, Italy
- Immunogenicity & Bioassay Summit
October 6-9, 2020 | Washington, DC, USA
- Well Characterized Biologics & Biological Assays
October 27-29, 2020 | Hyattsville, MD, USA

If you wish to meet one of our representatives, please contact: Tanja Farrenkopf, Sales Manager, by [mail](#).

Trainings Calender

- May 18-20, 2020, Boston, MA, USA - [Booking open](#) - Early bird available until April 03, 2020
 - May 18-19: PLA 3.0 Super User Training
 - May 20: PLA 3.0 Advanced Analysis Workshop
- June 15-17, 2020, Frankfurt, Germany – [Booking open](#) - Early bird available until May 01, 2020
 - June 15-16: PLA 3.0 Super User Training
 - June 17: PLA 3.0 Advanced Analysis Workshop
- 2020, West Coast, USA

Corporate Training

Are you interested in a corporate in-house training? Please contact us via [mail](#) or visit our [website](#).

Latest Releases

PLA 3.0.4 SR6 (build 762)

Released: 2018/09/28

PLA 3.0.4 includes Biological Assay Package 23

Biological Assay Package 26 SR1 (build 1043)

Released: 2019/05/17

PLA 2.1 (build 605 SR1)

Released: 2019/09/30

[Download](#)

[Add-ons for PLA 3.0](#)

PLA is an extensible platform. The user has several options to customize this platform and extend its functionality with add-ons. Go to [Add-Ons Overview](#).



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