



You need support? We are there for you!

Next Trainings

May 18-20, 2020 | Boston, MA, USA

June 15-17, 2020 | Frankfurt am Main, Germany

Meet us at

2020 US Bioassay Conference | March 25-27, 2020 | Seattle, WA, USA

April 26-28, 2020 | CASSS Bioassays 2020 | Gaithersburg, MD, USA

Latest Release

PLA 3.0 - Biological Assay Package 26 SR1 (build 1043) | May 2019

PLA 2.1 (build 605 SR1) | Sep 2019

Dear Max,

Did you know that all PLA users have access to our support portal? Even if your support contract is not active, you can get "1st level support" with a target response time of 5 business days.

1st level support means technical support and installation support. When you have an active support contract, you will enjoy the entire range of benefits ([see all benefits here](#)) including 2nd level support. This includes statistical and other scientific support by a team of biostatisticians and (bio-) chemists. You will benefit from priority support and a much shorter target response time (1 business day).

We have a user-friendly ticketing system (support portal, please use this link: support.bioassay.de) that helps us to work on your support requests quick and effectively, making sure you get your answer within a short period. [Learn more about our support portal.](#)

Besides, we know that nearly every user can simplify and speed up their daily workload by getting more familiar with our software. To support you to work smarter, we offer our PLA 3.0 Open Trainings. The next open trainings will take place in Boston, MA, USA and Frankfurt am Main, Germany in a couple of weeks and there are still seats available!

A screenshot of the PLA Support Portal login page. The page has a blue header with the text 'PLA Support Portal' and 'The fastest and most comfortable way to get support for PLA'. Below the header, there are three main sections: 'Login to the support portal' with fields for 'Your e-mail address' and 'Password', a 'Remember me on this computer' checkbox, and a 'Forgot your password?' link; '...or login using' with buttons for Google, Facebook, and Twitter; and 'Sign up' with a 'Sign up with us' button and a note about account benefits. At the bottom, there is a link for 'Are you an agent? Login here' and a footer with the Stegmann Systems logo and a disclaimer in German.

If you have any further questions, please contact our Sales Manager Tanja Farrenkopf via [email](#).

Best regards
Mathias von Gellhorn
Marketing Manager

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Meet us at

- 2020 US Bioassay Conference,
March 25-27, 2020 | Seattle, WA, USA
- CASSS Bioassays 2020,
April 26-28, 2020 | Gaithersburg, MD, USA
- 2020 EUR Bioassay Conference,
September 23-25, 2020 | Rome, Italy
- Well Characterized Biologics & Biological Assays,
October 27-29, 2020 | Hyattsville, MD, USA

If you wish to meet one of our representatives, please contact: Tanja Farrenkopf, Sales Manager, by [mail](#).

Trainings Calender

- May 18-20, 2020, Boston, MA, USA - [Booking open](#) - Early bird available until April 03, 2020
 - May 18-19: PLA 3.0 Super User Training
 - May 20: PLA 3.0 Advanced Analysis Workshop
- June 15-17, 2020, Frankfurt, Germany – [Booking open](#) - Early bird available until May 01, 2020
 - June 15-16: PLA 3.0 Super User Training
 - June 17: PLA 3.0 Advanced Analysis Workshop
- 2020, West Coast, USA

Corporate Training

Are you interested in a corporate in-house training? Please contact us via [mail](#) or visit our [website](#).

Latest Releases

PLA 3.0.4 SR6 (build 762)

Released: 2018/09/28

PLA 3.0.4 includes Biological Assay Package 23

Biological Assay Package 26 SR1 (build 1043)

Released: 2019/05/17

PLA 2.1 (build 605 SR1)

Released: 2019/09/30

[Download](#)

Add-ons for PLA 3.0

PLA is an extensible platform. The user has several options to customize this platform and extend its functionality with add-ons. Go to [Add-Ons Overview](#).





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