



We support you

Next PLA 3.0 Webinar & Trainings



// Jan 05, Europe - Middle East - Africa - Asia - Oceania
// Jan 06, The Americas - Europe
// Jan 12, Europe - Middle East - Africa - Asia - Oceania



// Feb 22-23, Asia - Oceania
// Mar 01-02, Europe - Middle East - Africa
// Mar 08-09, The Americas



// Feb 24, Asia - Oceania
// Mar 03, Europe - Middle East - Africa
// Mar 10, The Americas

Dear Max,

In this newsletter

- [We support you](#)
- [Webinar & Trainings Calendar](#)
- [Meet us at](#)
- [Latest PLA 3.0 Releases](#)

[We support you](#)

In our last newsletter, I wrote about our [Help Center](#) that has the goal to provide you with the information you need at the time you need it. But what if you require further support?

Did you know that all PLA users have access to our [PLA Support Portal](#)? Even without an active [Support Contract](#), you can get 1st level support with a target response time of 5 business days.

1st level support means technical support and installation support. With an active Support Contract, you enjoy the entire range of benefits ([see all benefits here](#)), including 2nd level support. This includes statistical and other scientific support by a team of biostatisticians and (bio-) chemists. You will benefit from priority support and a much shorter target response time (1 business day).

We have a user-friendly ticketing system ([PLA Support Portal](#)) that helps us to work on your support requests quickly and efficiently, making sure you get your answer within a short period. Read more about our [PLA Support Portal](#).

We also know that familiarizing yourself with our software is key to speeding up your daily work and lessening your workload. To support you in working smarter, we offer various PLA 3.0 Trainings. [Read more about our trainings](#).

Best regards
Mathias von Gellhorn
Marketing Manager

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[Current conferences](#)

If you wish to meet one of our representatives, please contact our Sales Team by [mail](#).

[Webinar & Trainings Calendar](#)



// Jan 05, Europe - Middle East - Africa - Asia - Oceania, 1.25h

Frankfurt 8 a.m. / Moscow 10 a.m. / New Delhi 12:30 a.m. / Beijing 3 p.m. / Sydney 6 p.m.

// Jan 06, The Americas - Europe, 1.25h

San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 1 p.m. / Frankfurt 5 p.m.

// Jan 12, Europe - Middle East - Africa - Asia - Oceania, 1.25h

Frankfurt 8 a.m. / Moscow 10 a.m. / New Delhi 12:30 a.m. / Beijing 3 p.m. / Sydney 6 p.m.

// Jan 13, The Americas - Europe, 1.25h

San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 1 p.m. / Frankfurt 5 p.m.

// Jan 19, Europe - Middle East - Africa - Asia - Oceania, 1.25h

Frankfurt 8 a.m. / Moscow 10 a.m. / New Delhi 12:30 a.m. / Beijing 3 p.m. / Sydney 6 p.m.

// Jan 20, The Americas - Europe, 1.25h

San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 1 p.m. / Frankfurt 5 p.m.



// Feb 22-23, Asia - Oceania, 6h

New Delhi 8:30 a.m. / Beijing 11 a.m. / Sydney 2 p.m.

// Mar 01-02, Europe - Middle East - Africa, 6h

Frankfurt 9 a.m. / Moscow 11 a.m. / New Delhi 1:30 p.m.

// Mar 08-09, The Americas, 6h

San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 1 p.m.

// May 17-18, Asia - Oceania, 6h

New Delhi 7:30 a.m. / Beijing 10 a.m. / Sydney 12 p.m.

// May 31-Jun 01, Europe - Middle East - Africa, 6h

Frankfurt 9 a.m. / Moscow 10 a.m. / New Delhi 12:30 p.m.

// Jun 07-08, The Americas, 6h

San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 12 p.m.



// Feb 24, Asia - Oceania, 6h
New Delhi 8:30 a.m. / Beijing 11 a.m. / Sydney 2 p.m.

// Mar 03, Europe - Middle East - Africa, 6h
Frankfurt 9 a.m. / Moscow 11 a.m. / New Delhi 1:30 p.m.

// Mar 10, The Americas, 6h
San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 1 p.m.

// May 19, Asia - Oceania, 6h
New Delhi 7:30 a.m. / Beijing 10 a.m. / Sydney 12 p.m.

// Jun 02, Europe - Middle East - Africa, 6h
Frankfurt 9 a.m. / Moscow 10 a.m. / New Delhi 12:30 p.m.

// Jun 09, The Americas, 6h
San Francisco 8 a.m. / Boston 11 a.m. / São Paulo 12 p.m.

Corporate Training

Are you interested in a corporate in-house training? Please contact us via [mail](#) or visit our [website](#).

Latest Releases

PLA 3.0.6 (build 916)

Released: 2021-11-18

Control Chart Package 1.0.0 (technology preview)

Released: 2021-08-16

Dose-Response Analysis Package 1.0.0

Released: 2020-12-10

[Download](#)

Add-ons for PLA 3.0

PLA is an extensible platform. The user has several options to customize this platform and extend its functionality with add-ons. Go to our [website](#) and find it under 'PLA 3.0'.



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